

Region 31
Quartet of Nations

EASIER SAID THAN DONE

Conflict and the Importance of the Right
Conversation

What's it all About?

What about conflict?

Common contributors to conflict

Styles of conflict resolution

Conversations for conflict resolution

We Will Rock You!



Both Sides Now



**Distractions to positive social change
achievement of goals**



**Damage to health and well-being
making**

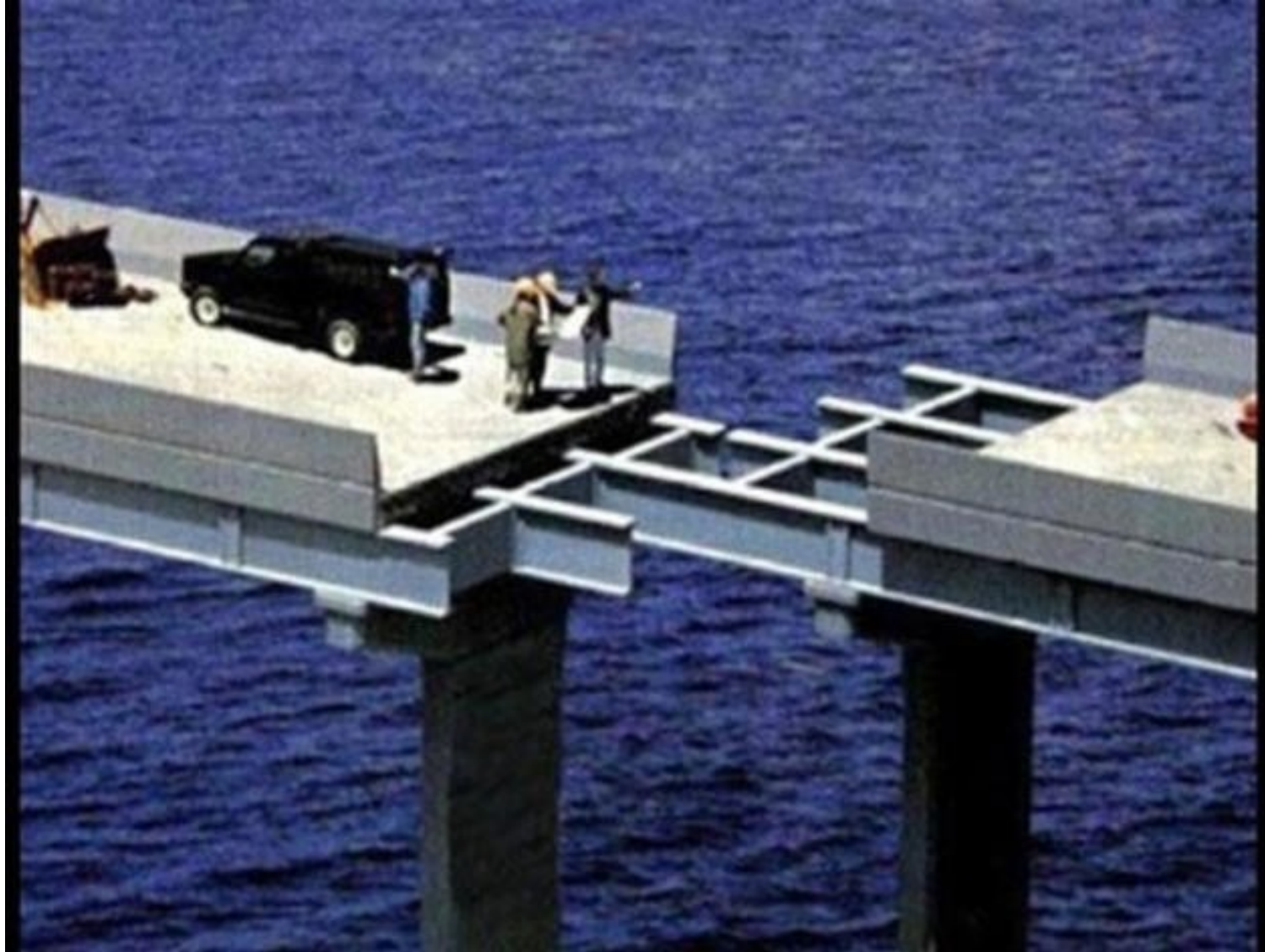


Damage to interpersonal relationships

Try to See it My Way



Bridge over Troubled Waters



Please Don't Let Me Be Misunderstood

*Most misunderstandings
in the world could be
avoided if people would
simply take the time to
ask, "**What else could
this mean?**"*

— Shannon L. Alder

Cry Me A River



Walk a Mile in My Shoes

Accommodation



Avoidance



Collaboration



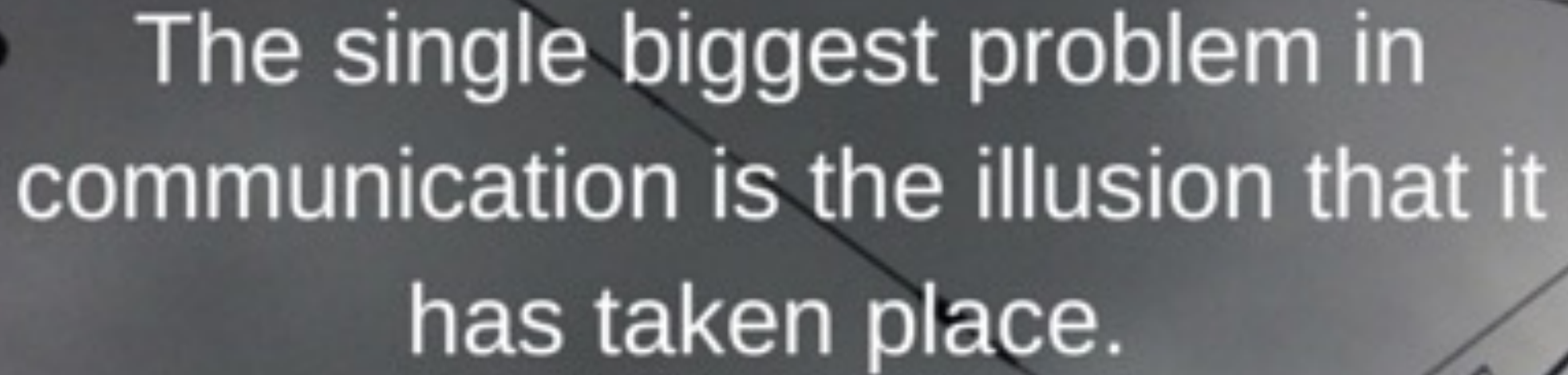
Competition



Compromise



Say What You Mean To Say



- The single biggest problem in communication is the illusion that it has taken place.

--George Bernard Shaw

You May Be Right

A Communication Exercise

When you hear the word left, pass a candy to the
left

When you hear the word right, pass a candy to the
right

Try to Remember

1. How many of the Wrights are left-handed?
2. Where did the Wrights go on vacation?
3. What is the name of the store they planned to visit?
4. What item is Mrs. Wright planning to buy?
5. What beverage will Jeff drink out of his purchase?
6. What day is Left-Hander's Day?
7. How is Left-Hander's Day celebrated?

Try to Remember

1. 4
2. London
3. Anything Lefthanded
4. Can Opener
5. What beverage will Jeff drink out of his purchase?
6. What day is Left-Hander's Day?
7. How is Left-Hander's Day celebrated?

Everybody's Talkin'

Every day



Difficult



Courageous



Knowing Me, Knowing You



Takin' Care of Business



Sorry Seems to Be the Hardest Word



I Wanna Talk About Me

